

E-mail: info@crossconnectcl.com





March 7-9, 2024





SHIPPING - CUSTOMS - ADVANCE WAREHOUSE

INTRODUCTION

Dear Exhibitor,

Cross Connect Customs & Event Logistics has been appointed the OFFICIAL TRANSPORT CARRIER, CUSTOMS BROKER, and ADVANCE WAREHOUSE for the 2024 Pacific Dental Conference (PDC 2024) taking place at the Vancouver Convention Centre over the dates of March 7-9, 2024. To ensure your materials arrive "on time" in the most cost-efficient manner we suggest that you read these instructions in conjunction with the on-line exhibitor's manual provided by the PDC organizers. Our helpful instructions will assist you in preparing for the correct, and timely, dispatch of your exhibits to and from the VANCOUVER CONVENTION CENTRE. The PDC highly recommends that you use the services of Cross Connect for a complete logistics package. Our complete package will move your exhibit(s) door-to-door, from your office or warehouse, and back to your location after the exhibition.

Benefits of using Cross Connect:

- ✓ <u>PRIORITY MOVE-IN PRIVILEGES</u>: Exhibitors that use Cross Connect Shipping services receive priority delivery to the venue on Monday March 4th (exhibitor move-in begins Tuesday March 5th).
- ✓ <u>COMPLIMENTARY WAREHOUSING</u>: Exhibitors that use Cross Connect Shipping services receive complimentary advance warehousing.
- ✓ <u>WAREHOUSE WEIGHT CALCULATIONS</u>: Exhibitors that use Cross Connect Warehousing services pay less as we charge to the exact pound, we do not round up to the next 100 pounds.

IMPORTANT: Failure to comply with the deadlines, consignee, and document instructions, will cause unnecessary delays in customs clearance and may lead to additional charges. For this reason, if you will be using a freight forwarder or carrier other than Cross Connect, please be sure to pass these instructions on to them so they know to direct their pre-alerts to us.

The **Pacific Dental Conference** and **Cross Connect Customs & Event Logistics** will not accept responsibility for late arrivals, or non-deliveries, to the venue if these guidelines and/or recommendations are not followed.

Sincerely,

Cross Connect Event Logistics
E-mail: info@crossconnectcl.com
Website: www.crossconnectcl.com

E-mail: info@crossconnectcl.com



SHIPPING INSTRUCTIONS / ARRIVAL DATES

ADVANCE WAREHOUSE LOCATIONS

For ease of receiving all advance shipments should be sent to Cross Connects **GROUND** or **AIR** advance warehouse. Cross Connect will deliver all materials we receive at the following advance warehouse locations directly to the Vancouver Convention Centre loading dock prior to exhibitor move-in. You must complete the Levy Show Service "Show Site Receiving" Material Handling forms.

Prior to shipping to either warehouse you must submit a completed Order Form to: info@crossconnectcl.com

GROUND SHIPMENTS

PDC 2024

(Insert Exhibiting Company Name, Booth #_____)

c/o Cross Connect / ABF Unit # 174 - 17735 1st Avenue

Surrey, BC V3Z 9S1

CANADA

Rates: \$20.00 per 100 Lbs. (per Bill of Lading), min. charge 1,000 Lbs. (\$200.00)

Example: 1,137 Lbs. (\$20.00 x 11.37* = \$227.40)

*Note: Cross Connect does not round up to next 100 pounds, charged per pound.

(please use shipping label on page 4)

AIR & COURIER SHIPMENTS

PDC 2024

(Insert Exhibiting Company Name, Booth #_____)

c/o Cross Connect / Aero Pacific Express YVR

Unit # 102 - 4831 Miller Road Richmond, BC V7B 1K7

CANADA

Rates: \$20.00 per 100 Lbs. (per Air Waybill), min. charge 500 Lbs. (\$100.00)

Example: 614 Lbs. (\$20.00 x 6.14* = \$122.80)

*Note: Cross Connect does not round up to next 100 pounds, charged per pound.

(please use shipping label on page 5)

- → Ground & Air Warehouse Receiving Dates: January 29, 2024 February 26, 2024
- → Warehouse Hours: Monday Friday, 9:00am-3:00pm (Closed: Evenings, Weekends, Stat Holidays)
- → Off-target Surcharge: 25% applied to base rate for shipments received outside set receiving dates.
- → Shipments sent "C.O.D. CASH ON DELIVERY" to either warehouse will not be accepted.
- → Hot Shot Delivery Fee (Advance Warehouse to Vancouver Convention Centre): Minimum \$625.00
 - Freight received at either Advance Warehouse location after March 1, 2024 will incur this delivery fee for a dedicated truck to deliver late freight to the Vancouver Convention Centre.

E-mail: info@crossconnectcl.com



PRE-ALERT / CUSTOMS DOCUMENTATION REQUIREMENTS

Please complete the Cross Connect Order Form and Commercial Invoice Packing List (CIPL) in this manual.

The CIPL should contain full detailed description of the contents, serial no.'s, customs HS/tariff codes, and quantity/weight/value of each item listed. Invoices should be in the currency of country shipped from clearly showing which items are for temporary import and which are for permanent import. Examples of both forms are provided for assistance.

The "consignee" on the Commercial Invoice Packing List should be addressed as follows:

PDC 2024
(Insert Exhibiting Company Name, Booth #______)
c/o Vancouver Convention Centre
1055 Canada Place
Vancouver, BC V6C 0C3
CANADA

Please send Cross Connect draft copies of your CIPL prior to shipping so it may be reviewed and pre-approved

All document checks and pre-alerts should be emailed to info@crossconnectcl.com

<u>IMPORTANT</u>: Certain commodities such as medical devices, pharmaceutical products, cosmetics, foodstuffs, beverages, certain electronic and telecommunication and military items, animal & plant products (CITES) will be subject to import licence or other certification requirements. Kindy contact Cross Connect at least 2 months prior to the show if sending any of the above items.

Failure to pre-alert us of your shipment means we are unaware it exists and cannot be held responsible for your materials arriving to the show late, or not at all.

INSURANCE

We are not responsible for any loss, pilferage, or damage while goods are left unattended at your booth. The handling of goods is carried out at the exhibitor/contractor's risk. We, therefore, strongly recommend that all exhibitors arrange insurance coverage to include transit to and from the exhibition, also while on display during the exhibition.

PAYMENT

Unless agreed in advance payment for all services must be made prior to, or during the show. We accept the following three methods of payment:

- 1. **Bank Wire** Bank details can be sent upon request.
- 2. **Credit Card** We can accept payment by credit card. Please inform us of the card details in advanced on our Customs & Transportation Order Form. Credit Card transactions are subject to a 5% service fee.
- 3. Company Checks

PLEASE CONTACT US IF YOU HAVE ANY QUESTIONS. WE LOOK FORWARD TO SEEING YOU IN VANCOUVER!

RUSH

PDC 2024

SHIPMENT FOR "GROUND" ADVANCE WAREHOUSE

SHIPPER:	
	(Name of company where shipment originates)
TO:	
	(Name of exhibiting company at the show)
BOOTH #: _	
	(Insert your booth # at the show)
c/o: Cross Connect Unit # 174 - 177 Surrey, BC V32 CANADA	735 1st Avenue
CARRIER:	
	(Name of your Transportation Company)
NUMBER	OF PIECES
GROUND ADVANCE WAREHOU	JSE SHIPMENTS SHOULD ARRIVE BETWEEN:
January 29,	2024 - February 26, 2024

CROSSCONNECT

RUSH

PDC 2024

SHIPMENT FOR "AIR" ADVANCE WAREHOUSE

SHIPPER:									
	(Name of company where shipment originates)								
TO:									
	(Name of exhibiting company at the show)								
BOOTH #	·								
	(Insert your booth # at the show)								
c/o: Cross Connect / Aero Pacific Express Unit # 102 - 4831 Miller Road Richmond, BC V7B 1K7 CANADA									
CARRIER:									
	(Name of your Transportation Company)								
NUMBER	OF PIECES								
AIR ADVANCE WAREHOU	USE SHIPMENTS SHOULD ARRIVE BETWEEN:								

January 29, 2024 - February 26, 2024

Customs & Transportation Services Order Form

Please accept this as authority for Cross Connect Customs and Event Logistics Inc. ("Cross Connect"), located at 5225 Orbitor Drive, Unit 12, Mississauga, ON L4W 4Y8; business number 709076475RM0001, a Customs Broker licensed under the Customs Act, to act as my true and lawful attorney to transact on my behalf all matters relating to the import and export of goods, as outlined in Trading Conditions applicable to Customs Services of Cross Connect Customs and Event Logistics Inc., attached hereto. Such business may include, but is not limited to:

1. The release of and accounting for goods, document and data preparation, payment of, and refund, of all government duties, taxes, and levies in respect of imported and exported goods released or to be released; and

2. The transportation, warehousing, and distribution of such goods.

In signing this form, I grant Cross Connect, full power and authority to appoint a sub-agent, where required.

This authority is granted for all shipments in relation to this event and/or shipment(s) detailed below, unless otherwise indicated by marking the "Continuous Authority" box, below.

☐ Continuous Authority granted



E-mail: info@crossconnectcl.com

S	ervices Re	equired (please check all the	at apply):											
] Transpor	tation	☐ Customs C	learance			☐ A	dvance Wa	rehouse					
Exhibitor	Exhibitor Event Na Facility/	ame: /enue Name:	ck one): Direct to E	vent/Show	Site	Booth	Advance Warehouse Booth #: Event Dates: to							
Event &	Facility/\ City: On-site (E-mail:	/enue Address: Contact:	Cell #	Zip/Postal Code: Cell #: Importer # (if applicable):										
Shipper	Compan Address City: Contact E-mail:	:	State/Provinc	IRS #: Zip/Postal Code: Tel:										
Return Freight	Same Compan Address City: Contact E-mail:	y Name:	Return Shipment State/Provinc	IRS / Importer #: Zip/Postal Code: Tel:										
Billing			State/Provinc		GST/HST# (if applicable): Zip/Postal Code: Tel:									
			MUST	BE COM	PLETED									
Payment	Credit C	der Name: ard Number:	☐ Visa ☐ MasterCard f services relative to this form. I acknowle		Expiry	umber: Date:	eject to a 30% su	ırcharge (min	imum \$50.00 USE)).				
	# of Pieces	Type of Pieces (Box/Crate/Skid, etc.)		Length	Width	Height			Per Piece	Total				
Freight	11000	(DONOTALO ONIA, CLC.)	@ Dimensions (Inches) Each	Longti	vvidui	ricignt	@ Weight (lbs) Each lbs) Each lbs) Each	1 611 666	Total				
Shipment / F	Addition	al Services Required: [☐ Air ☐ 2 nd Day ☐ Lift Gate ☐ Inside Pick-	-		☐ Othe		□W	eekend Deliver	<u></u>				
Shi		ipment Value: e for Pick-up Date:	Carrier Name & Cor Shipper Hours of O		to		Must Deliver	By:						
	Cargo Insurance / Declared Value This shipment is subject to basic liability of the carrier or other vendors engaged, which is limited by default under applicable contract and/or law. No greater value for liability will be declared with any vendor absent written instruction by the client and written confirmation by Cross Connect. Rather than attempt to recover under liability terms, Cross Connect offers the client the opportunity to include shipments under a first party cargo insurance program which will provide protections pursuant to policy terms and conditions; a copy of the insurance policy will be provided upon request. Please contact Cross Connect for more information on cargo insurance. Shipments will not be insured absent written request and written confirmation from Cross Connect.													
Th Ap in for "T to co	oplicable to C the role of ag regoing terms rading Condi hereby be lin insequential o	aced with the specific understanustoms Services" as published gent pursuant to its "Standard T s, respectively, limit the liability tions Applicable to Customs Se nited to CAD 1000 (One Thous damages including but not limited	nding that we are engaging Cross Conne online at https://crossconnectcl.com/wp-rading Conditions", as published online a of Cross Connect and provide for time line vices" and "Standard Trading Conditionand Canadian Dollars) per transaction or ed to any loss of profit. materials have been declared, and that the	content/uploa it https://cros nits for makin s", the liability occurrence,	ads/2021/06/0 sconnectcl.co g claims and y of Cross Co whichever is	Customs ST m/wp-conte filing suits. In nnect - howe east, and in	C.pdf . Cross Cont/uploads/2021 Notwithstanding ever founded - for no event shall Control	onnect perfor /06/Transpori any greater li or any and all Cross Connec	ms its transportati tation STC.pdf . T ability under Cros services performe	on services The s Connect's ed is agreed				
			required - digital signature NO	T allowed)				ect Internal Us	e Only				
Si	ave read and ignature: rinted Nam	agree to the terms of this contraction.	t.	Date:				Accepted by Date: Signature:	:					

Customs & Transportation Services Order Form

Please accept this as authority for Cross Connect Customs and Event Logistics Inc. ("Cross Connect"), located at 5225 Orbitor Drive, Unit 12, Mississauga, ON L4W 4Y8; business number 709076475RM0001, a Customs Broker licensed under the Customs Act, to act as my true and lawful attorney to transact on my behalf all matters relating to the import and export of goods, as outlined in Trading Conditions applicable to Customs Services of Cross Connect Customs and Event Logistics Inc., attached hereto. Such business may include, but is not limited to:

1. The release of and accounting for goods, document and data preparation, payment of, and refund, of all government duties, taxes, and levies in respect of imported and exported goods released or to be released; and

2. The transportation, warehousing, and distribution of such goods.

In signing this form, I grant Cross Connect, full power and authority to appoint a sub-agent, where required.

This authority is granted for all shipments in relation to this event and/or shipment(s) detailed below, unless otherwise indicated by marking the



E-mail: info@crossconnectcl.com M Continuous Authority granted Services Required (please check all that apply): Transportation □ Customs Clearance ★ Advance Warehouse ★ Advance Warehouse Shipment Delivering to (please check one) ☐ Direct to Event/Show Site Booth #: 1001 Exhibitor Name: ABC COMPANY 09-Mar-24 Event Name: PACIFIC DENTAL CONFERENCE (PDC 2024) **Event Dates:** 07-Mar-24 to Facility/Venue Name: VANCOUVER CONVENTION CENTRE - WEST Facility/Venue Address: 1055 CANADA PLACE City: VANCOUVER State/Province: BC Zip/Postal Code: V6C 0C3 On-site Contact: JOHN SMITH Cell #: 555-555-0000 Importer # (if applicable): 123456789RM0001 E-mail: JSMITH@DOMAIN.COM IRS #: 12-3456789 Company Name: ABC COMPANY Address: 123 SOMEPLACE AVENUE, SUITE 3 State/Province: NY Zip/Postal Code: 10093 City: NEW YORK Contact Name: JOHN SMITH Tel: 555-555-0000 E-mail: JSMITH@DOMAIN.COM Same as Shipper □ No Return Shipment Company Name: ABC COMPANY IRS / Importer #: 12-3456789 Address: 123 SOMEPLACE AVENUE, SUITE 3 City: NEW YORK State/Province: NY Zip/Postal Code: 10093 Tel: 555-5<u>55-0000</u> Contact Name: JOHN SMITH E-mail: JSMITH@DOMAIN.COM ■ Same as Shipper Company Name: ABC COMPANY GST/HST# (if applicable):123456789RM0001 Address: 123 SOMEPLACE AVENUE, SUITE 3 Zip/Postal Code: 10093 State/Province: NY City: NEW YORK Tel: 555-555-0001 Contact Name: JANE DOE, ACCOUNTS PAYABLE E-mail: JDOE@DOMAIN.COM **MUST BE COMPLETED** × Visa ■ MasterCard American Express Charge to: Cardholder Name: JOHN SMITH CVV Number: 123 Credit Card Number: 1234 5678 9123 4567 Expiry Date: 11/24 I authorize use of this card for payment of services relative to this form. I acknowledge that declined credit cards are subject to a 30% surcharge (minimum \$50.00 USD). Cardholder Signature: Date: 10-Jan-24 Type of Pieces # of Pieces (Box/Crate/Skid, etc.) Length Width Height Per Piece Total 2 SKIDS @ Dimensions (Inches) Each 48 48 48 @ Weight (lbs) Each 400 800 @ Dimensions (Inches) Each CRATE 52 50 @ Weight (lbs) Each 1,000 1,000 41 @ Dimensions (Inches) Each @ Weight (lbs) Each @ Dimensions (Inches) Each @ Weight (lbs) Each @ Dimensions (Inches) Each @ Weight (lbs) Each 1,800 ☐ 2nd Day ☑ Air Requested Service Level: ▼ Truck **▼** Lift Gate ☐ Inside Delivery Additional Services Required: ☐ Inside Pick-up ☐ Weekend Pick-up ☐ Weekend Delivery Carrier Name & Contact Info: IF USING CARRIER OTHER THAN CROSS CONNECT, PROVIDE INFO. Total Shipment Value: \$10,000.00 Shipper Hours of Operation: 8:00 am to 4:00 pm Must Deliver By: Jan. 29 to Feb. 26, 2024 Available for Pick-up Date: 17-Jan-24 Cargo Insurance / Declared Value This shipment is subject to basic liability of the carrier or other vendors engaged, which is limited by default under applicable contract and/or law. No greater value for liability will be declared with any vendor absent written instruction by the client and written confirmation by Cross Connect. Rather than attempt to recover under liability terms, Cross Connect offers

Terms & Conditions

This order is placed with the specific understanding that we are engaging Cross Connect as our agent. Cross Connect performs customs services pursuant to its "Trading Conditions Applicable to Customs Services" as published online at https://crossconnectcl.com/wp-content/uploads/2021/06/Customs STC.pdf . Cross Connect performs its transportation services in the role of agent pursuant to its "Standard Trading Conditions", as published online at https://crossconnectcl.com/wp-content/uploads/2021/06/Transportation_STC.pdf. The foregoing terms, respectively, limit the liability of Cross Connect and provide for time limits for making claims and filing suits. Notwithstanding any greater liability under Cross Connect's "Trading Conditions Applicable to Customs Services" and "Standard Trading Conditions", the liability of Cross Connect - however founded - for any and all services performed is agreed to hereby be limited to CAD 1000 (One Thousand Canadian Dollars) per transaction or occurrence, whichever is least, and in no event shall Cross Connect be liable for any indirect or consequential damages including but not limited to any loss of profit.

the client the opportunity to include shipments under a first party cargo insurance program which will provide protections pursuant to policy terms and conditions; a copy of the insurance policy will be provided upon request. Please contact Cross Connect for more information on cargo insurance. Shipments will not be insured absent written request and written confirmation from Cross Connect.

The undersigned warrants that all hazardous materials have been declared, and that the client shall abide by all Federal, Provincial, State and Local laws.

Client Signature		
I have read and agree to the terms of this contract.		
Signature: John Smith	Date: 10-Jan-24	
Printed Name: JOHN SMITH	Title: CEO	

FOR CUSTOMS CLEARANCE BY:

Shipper:

Cross Connect Customs And Event Logistics Inc.

$\underline{\mathsf{CARRIER\ ONLY}}\ \mathsf{PARS\ E\text{-}mail:\ pars@crossconnectcl.com}\quad \mathbf{COMMERCIAL\ INVOICE\ /\ PACKING\ LIST}$

Consignee (Ship To):



*REMARKS

("X" each item)

*A – TEMPORARY IMPORT

NOTE: Only pdf/tif attachments and not the email itself are received. Ensure that all PARS information and any special instructions are included within pdf/tif attachment. HOURS: Mon-Fri 9 am - 5 pm *E-mails are monitored outside of regular business hours, but response may be delayed. Please ensure that ETA's are accurate.

										Weight:						*B – PERMANENT IMPORT		
											Currency:					*C – GIV	/EN AWAY / SOLD	
								_			Ship Date	:						
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Pieces	Pieces		Please include Brand Na	ime & Model # for all electronic equipment.		(lbs/kg)	L	W	Н			A TEMP	B PERM	C PROMO	Unit Val	lue	Total Value	
			•			•				· · · · · · · · · · · · · · · · · · ·								
**FOB (Fr	ee On Board	l) VALUE:	indicates the cost of good	s, including all transportation and insurance	costs up to th	ne port of depa	rture; th	e "Price P	aid"						**FOB VA	ALUE:		
•			3	-	•										INSURA	NCE:		
											FREIGHT CHARGE:							
**CIF (Co	st, Insurance	, and Frei	ght) VALUE: indicates the	value of the goods including freight and insu	rance from th	he port of depa	arture; FC	B Value -	⊦ Insuran	ce + Freight				**T(**TOTAL CIF VALUE:			
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Importer/Owner of Goods: ☐ Same as Shipper

Shipped Via:

IRS #:

Pieces:

Shipped To: Adv. Whse Show Site

FOR CUSTOMS CLEARANCE BY:

Cross Connect Customs And Event Logistics Inc.

CROSSCONNECT

NOTE: Only pdf/tif attachments and not the email itself are received. Ensure that all PARS information and any special instructions are included within pdf/tif attachment. HOURS: Mon-Fri 9 am - 5 pm *E-mails are monitored outside of regular business hours, but response may be delayed. Please ensure that ETA's are accurate.

*IMPORTANT:

MUST be completed in full.

Shipper: Consignee (Ship To):					Importer/Owner of Goods: Same as Shipper Shipped Via: TRANSPORTATION COMP							COMPANY NAME								
ABC COMPANY ABC COMPANY, BOOTH # 1001					01	ABC COM	ABC COMPANY Shipped To: ■ Adv. Whse Show Si								Show Site	e *REMARKS				
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10093 1055 CANADA PLACE					10093					Weight:		1,800) 🔲	kg 🗷 lbs	*B – PE	RMANEN	T IMPORT			
VANCOUVER, BC V6C 0C3					JOHN SMITH - 555-555-0000					Currency: USD					*C – GI\	/EN AWA	Y / SOLD			
JOHN SMITH - 555-555-0000 ATTN: JOHN SMITH -			MITH - 555-555	5-0000							Ship Date: 17-JAN-2024				I-2024					
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н-е	T of						Weight	Di	mensio	ns							Value			
# of Pieces	Type of Pieces	Qty	Des	cription of Content	S	Origin	in Ibs	(Inches)		СВМ	HTS	HTS		Remarks*						
Pieces	Pieces		Please include Brand N	lame & Model # for all elect		(lbs/kg)	L	W	Н				A TEMP	B PERM	C PROMO	Unit Val	ue	Total	Value	
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1	CRATE	2	50" LED TV'S - L	50" LED TV'S - LG MODEL# 55EG9100			50	41	52	50	1.75	85	528.72	X			70	00.00		1,400.00
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		400	CATALOGS	MUST inclu		USA	150					49	911.10			X		3.00		1,200.00
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Specific descriptions required Vegus																				
Specific descriptions required; Vague escriptions such as "Give Aways",									*\$0 va	lues wil	1 <u>NO</u> 1	[be a	acce	pted.						
			or "Trade Show				*Indic	ate th	ne Coi	untrv	of Ma	nufac	ture							
camples" will NOT be accepted.					(where the goods are made); <u>NOT</u> the country of purchase.															
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The shipper hereby authorizes Cross Connect Customs and Event Logistics, inc. ("Cross Connect"), and their agents, in his name and behalf, to prepare any export documentation, to sign and accept any documents relating to said shipment and forward this shipment in accordance with the Cross Connect's "Standard Trading Conditions", as published online at https://crossconnectcl.com/wp-content/uploads/2021/06/Transportation_STC.pdf. The values listed on this document represent fair-market value, and proof of valuation can and will be provided upon request.

TEMPORARY IMPORT VALUE: 7,650.00

Signature: John Smith Da

12/22

10,000.00

**FOB VALUE:

PERMANENT IMPORT VALUE: 2,350.00

^{**}FOB (Free On Board) VALUE: indicates the cost of goods, including all transportation and insurance costs up to the port of departure; the "Price Paid"